



YOUR VIEW COUNTS!



## Customer information

# YOUR VIEW COUNTS!

We want to make sure all our residents have the opportunity to get involved. This will help us provide excellent services and value for money, and to become more open and responsible for our actions and the work we do.

We will involve you in lots of ways: by providing information, consulting with you, and asking for your opinion on services we provide to you.

If you want to get more involved, you can do so in a way that suits you. We will provide training and support. We will pay for transport, childcare or other carers you need to use to be involved.

If you would like this or any other LHA publication explained, translated or made available in another format such as large print, audio or Braille, please contact your nearest LHA office.





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### WANT TO KNOW MORE?

If you would like to know more about how you can get involved, please tick, cut out and return this FREEPOST form. Or, if you prefer, you can phone us on 0845 389 1777 (ask for the Resident Involvement team) or email us at [enquiries@lha-asra.org.uk](mailto:enquiries@lha-asra.org.uk)

**I would like to find out more about ways in which I can get involved with LHA - please contact me.**

Name

Address

Email address if you have one

Telephone number

If relevant, please tick the appropriate box(es) below

I am particularly interested in:

- Joining Forum 100
- Mystery shopping
- Joining a residents association
- Becoming a resident representative
- Standing for election as a Consumer Advisory Panel representative
- Other



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