



Customer information

# SUPPORT TO RESIDENTS ASSOCIATIONS

## WHAT ARE RESIDENTS ASSOCIATIONS?

Residents associations are groups set up and run by local residents.

They bring together people in local communities. They work with others to improve their areas.

If you would like this or any other LHA publication explained, translated or made available in another format such as large print, audio or Braille, please contact your nearest LHA office.



## SUPPORT TO RESIDENTS ASSOCIATIONS



### INTERESTED IN SETTING UP A NEW GROUP?

We can help.

We can provide advice and support on how to get started. We can help you to organise the first meetings, and let people know.

As your group develops we can help you with start up funding, developing a set of written rules (a constitution), and writing any other policies you need.

### ALREADY A MEMBER OF A GROUP?

We can provide advice and support and we can put you in touch with local support organisations. We can provide limited funding for some things.

We can only provide financial support to recognised groups. This means groups where:

- Membership of the association is open to all residents
- The group has a written constitution
- There is an annual election for officers
- There are regular meetings and an annual general meeting is held
- The group has an equal opportunities policy
- Open financial records and annual accounts are available
- A true and accurate record of all meetings is kept and available on request.

Our budget is limited. Where we have lots of requests we will look at the number of LHA tenants living in the area served by the residents association.

Where we can, LHA staff will attend meetings they are invited to. It's helpful if we have at least a week's notice, and if you let us know in advance if you need us to bring any specific information to your meeting

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## **WANT TO KNOW MORE?**

To find out more please call the Resident Involvement team on 0845 389 1777, email us at [enquiries@lha-asra.org.uk](mailto:enquiries@lha-asra.org.uk) or return this form

**I would like to find out more about residents associations – please contact me.**

Name

Address

Email address if you have one

Telephone number



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